



Accessibility Guide for

Wychwood Park Hotel & Golf Club

reception@wychwoodparkhotel.com | 01270 820 000 | wychwoodparkhotel.co.uk

Contact for accessibility enquiries: David Walker

We aim to confidently ensure that all our guests have comfortable facilities, all requests are dealt with efficiently and everyone is made to feel welcome throughout their stay. As far as possible, we will accommodate the requirements of all of our guests. We will explain our facilities and how they may meet guests' requirements.



Welcome

Wychwood Park Hotel & Golf Club is set in the beautiful Cheshire countryside, surrounded by greenery including a championship standard golf course. Wychwood Park is a stylish, modern conference venue & hotel located close to the towns of Crewe & Nantwich.

With easy access to J16 M6 and Crewe mainline station which has direct rail links to Manchester, Birmingham & London – the Hotel is ideally placed for all types of events and leisure breaks.

Wychwood Park offers an extensive range of light & airy accommodation along with the Fairways Restaurant, Claret Jug Golf Clubhouse, Bar Vista as well as free WiFi throughout. For a scenic challenge, golfers will enjoy the PGA European tour standard 18-hole golf course.

The Hotel offers 25 flexible meeting rooms featuring contemporary design and natural lighting accommodating up to 370 delegates, combined with a dedicated in-house events team, Wychwood Park is perfect for conferences, weddings and a range of other celebrations.

Enjoy every modern convenience and amenity with all of our bedrooms located in the main hotel against a backdrop of relaxing English countryside and golf course.

Parking

- Over 400 free onsite parking spaces
- 12 accessible parking spaces
- 6 EV charging points
- Parking is less than 40m from the main entrance.
- Ground is level between the carpark & the Hotel.
- Dropped curb drop off point outside reception.



Arrival

- Car park to main entrance is level access.
- Zebra crossings throughout the car park
- Luggage trolley available if required.

Main Entrance

- Level access
- Main doors are automatic and open left & right.
- Entrance width is 2.43m



Reception

- Level access to reception desk
- Ample seating for guests to wait.
- Porterage available on request
- Reception staff will note on check in if guests require assistance in the event of an evacuation, this forms part of the night porters brief.
- There is a dropped desk at either side of the reception desk plus a raised desk for guests to complete check in and out.
- A luggage trolley is available if required.



Public areas (Hotel)

- The entire ground floor is level and accessible to wheelchair users, as is the majority of the outdoor space.
- Bar Vista is located on the first floor and has lift access.
- Lift door is 900mm, lifts have brail as well as lit buttons.
- There is seating available on both ground & first floor and waiter service is available on request.
- All corridors & public areas are well lit.
- All doors & corridors are wide enough for wheelchair users, Zimmer frames & pushchairs.
- There is a disabled toilet on both the ground & first floor suitable for wheelchair users.
- Baby change facilities are available on the ground floor.
- Wi-Fi is available throughout the venue and is free of charge.
- Access to both the Fairways restaurant and Bar Vista is a large, clear space with no obstructions.



Dining

- All diets can be catered for although advance notice is helpful.
- Larger print menus are available on request.
- Access to all restaurants is ground level with no steps or obstacles to manoeuvre.
- Access to the Claret Jug is a 2-minute walk from the main hotel, all ground is flat and there are dropped curbs where needed.
- Highchairs are available in all dining areas.
- Restaurant lighting is even but can be adjusted using dimmer switches.
- Service dogs are welcome throughout.
- Water bowls will be provided for assistance dogs on request.



Meeting Rooms

- Our meeting rooms are easily accessible from the main reception area.
- Ground level rooms have no steps or obstacles.
- First floor rooms have lift access (Door width 900mm)
- Two sets of toilets are located on the ground floor plus another set on the first floor with 1 disabled on each floor.
- All meeting & function space is wheelchair accessible.
- Wi-Fi is available complimentary throughout the venue, no password is required.

Bedrooms

- 113 bedrooms in total located over 3 floors.
- 6 Ground floor adapted rooms are suitable for guests with limited mobility. They have a level walk in wet room and are fully equipped with emergency pull cords and handrails. Flashing fire alarms are in all our adapted bedrooms as well as vibrating pillow pads. These rooms can be double, single, or twin bedded.
- We have a direct dial telephone.
- Bedrooms and bathrooms are generously proportioned but some do provide more turning space than others.
- We try as far as possible to allocate bedrooms based upon individual guests needs.
- Emergency procedures are posted on the door to each bedroom and are explained upon check in for any disabled guests upon request.
- A door handle card to indicate if guests will require assistance in the case of evacuation is provided in all bedrooms.
- Every bedroom has digital television with remote control.
- There are bedside lights
- All our bedding is non-allergenic.
- All rooms are non-smoking in compliance with current legislation.
- Furniture within the rooms is all movable

- Every bedroom is carpeted.
- Bedroom lighting can be switched on at the entrance to the room and within the room.
- Ground floor bedrooms have bath with shower over.
- First and second floor bedrooms have walk in showers.
- All bedrooms have WC.
- All bathrooms have non-slip floor shower mats.
- Bathroom lighting is very bright, and all sanitary ware is white



Getting around outside

- From the main entrance to outside areas, there is level access.
- We have an 18-hole golf course on site.
- Access to the golf club is level access with dropped curbs and pathways.
- Outside patio has wheelchair access and has a flat area to sit and relax as well as stepped area to a lower level
- In the evenings, there is full outdoor lighting.

Hearing

- The fire alarm has flashing lights.
- All staff receive disability awareness training.

Emergency Evacuation Procedures

- We have emergency evacuation procedures for disabled guests.
- All emergency exits are clearly marked and there are clear directions to meeting points from all exits.
- The fire alarm has flashing lights.
- We have an evac chair onsite and all of our first aiders are trained to use this for any guest that may require assistance when evacuating the hotel.

Customer Care Support

- All staff have disability awareness training.
- We have information available in large print on request.
- Baby change & highchairs are available.

Getting Here

- Wychwood Park Hotel & Golf Club, Weston, Crewe, Cheshire, CW2 5GP

Travel by public transport



Crewe train station is 10 minutes by taxi.



There is a bus stop directly outside the Wychwood Park development.



M6 J16 is 5 minutes.



Manchester & Liverpool Airports are approx. 40 minutes away.



Reception can pre book taxis from the Hotel, we recommend Westside Taxis 01270 258888

Our postcode is CW2 5GP or you can find us using What3words **Surprised.Shall.Division**

Although we have tried to be as accurate and include as much detail as we can in our access statement, we are always willing to give information on any aspect of the hotel if this statement does not answer your query.

